

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED

TIRUPATI

On this the 19th day of July' 2022

C.G.No.13 /2022-23/ Anantapur Circle

Present

Sri. Dr. A. Jagadeesh Chandra Rao
Sri. K. Ramamohan Rao
Sri. S.LAnjani Kumar
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

Shaik Mahammed Sharif,
S/o.Shaik Khaleel,
D.No.3/992-A
G.V.P. Colony,
Tadipatri,
Anantapur Dt.

Complainant

AND

1.Assistant Accounts officer/ERO/Tadipatri
2.Dy.Executive Engineer/O/Tadipatri
3.Executive Engineer/O/Gooty

Respondents

ORDER

1. The case of the complainant is that the department included ₹ 1859/- unrelated amount in the CC bill for the month of 5/2022 to his domestic service number 7231304016897. Hence requested to resolve his grievance
2. The case was registered as C.G.No.13/2022-2023/Ananthapur Circle and sent to respondents for written submissions
3. Respondents filed Joint written submissions on 6.6.2022 stating that LT-Cat-I Sc No. 7231304016897 of SHAIK MAHAMMAD SHARIF was released on 15-MAY-1998 with a load of 0.26 KW. On 25.04.2022 Sri D.VEERANJANEYA REDDY, AE TADIPATRI-D2 has inspected the service premises and found additional load in the

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house over contracted load and booked an additional load case & furnished the load particulars and assessment details as below:-

1. Assessment Calculation for Developmental Charges

Case No	ATP/GTY/TDPO/13025/22	Case Dt/Insp Dt	27-Apr-22/25-Apr-22
LT IR No	27	LT IR Dt	25-Apr-22
Consumer Name & Address	- SHAIK MAHAMMAD SHARIF 3/992::GVP COLONY::TADIPATRI	SC.No	7231304016897
Category	LT1(B)-DOMESTIC (Urban)	Nature of Premises	DOMESTIC
Type of Irregularity	DEVELOPMENTAL CHARGES		

SL.NO	APPL.NAME	TYPE OF USAGE	WATTAGE	uom	Nos	TOT LOAD (WT)	TOT LOAD (HP)
1	Water Motor	DOMESTIC	746	WT	1	746	
2	Fan	DOMESTIC	60	WT	1	60	
3	Television	DOMESTIC	100	WT	1	100	
4	Tube light	DOMESTIC	40	WT	2	80	
5	CFL	DOMESTIC	9	WT	1	9	
6	LED BULB	DOMESTIC	5	WT	1	5	

Contracted Load	Connected Load	Excess Load
0.260 KW	1.000 KW	1.0 KW
Towards Developmental charges for 1.0kw		₹ 1500
Towards Security Deposit for 1.0 KW		₹ 200
Application Charges		₹ 50
Supervision Charges		₹ 100
GST 18% on Supervision Charges		SGST 9% ₹ 9 CGST 9% ₹ 9
Total Amount		₹ 1868

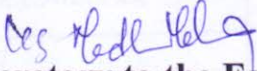
3. The PAO notice also served to the consumer and obtained acknowledgement and the same amount has been included in CC bill.
4. Complainant also filed an application to restrain respondents from disconnecting the service connection during the pendency of his complaint before this forum. Since the amount involved in this case is less than ₹ 2000, issued notice to respondents to file counter in that application.
5. Personal hearing through video conferencing was conducted on 5.7.2022. The complainant present, EE/O/Gooty present. Heard both sides.
6. On 6.7.2022, the Respondents No. 1&2 submitted additional written submissions stating that a notice was given to the consumer through AEE/D2/Tadipatri Dt: 23.5.2022 and obtained acknowledgement. The complainant neither paid the assessment notice amount nor derated the load. Supply is not disconnected so far by the department. During personal hearing conducted on 5.7.2022, the complainant stated the articles which are available in his house are TV, Refrigerator, 2 Tube lights, 2 No. ceiling fans and water motor. Hence the issued additional load notice is correct and complainant is liable to pay the above said amount.
7. The point for determination is whether the amount towards additional load included in the CC bill of the complainant is liable to be withdrawn?

Complainant obtained service connection with a load of 0.260 KW. Complainant himself admitted during the personal hearing that he is having 2 ceiling fans, 2 LED lights, TV, refrigerator and water motor of 0.5 HP. But he was not able to state load factors of the articles available in his house. Even according to complainant, he is having articles with a load of around 1 KW. The additional load notice issued to the complainant shows the same articles and additional load was booked for 1 KW only and issued notice for additional load only. Complainant is not expected to use more load than contracted load. Since the connected load is around 1 KW and as he is having contracted load of 0.260 KW respondents have issued notice in accordance with existing rules and procedure. Complainant is liable to pay the amount. There are no merits in the complaint. The point answered accordingly.

8. In the result, the complaint is dismissed.

Sd/- Sd/- Sd/- Sd/-
Member (Finance) Member (Technical) Independent Member Chairperson

Forwarded By Order


Secretary to the Forum

This order is passed on this, the day of 19th July '2022

If aggrieved by this order, the Complainant may represent to the Vidyut Ombudsman, Andhra Pradesh, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

To

The Complainant

The Respondents

Copy to the Nodal Officer (Chief General Manager (O&M)/ Operation)/ CGRF/ APSPDCL/ Tiruati.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.